

# NEIGHBOURHOOD BENEFIT PROGRAM APPLICATION FORM

## COLLECTION NOTICE

Your personal information will be collected by Mortlake South Wind Farm Pty Ltd (**MSWF**). MSWF is part of the ACCIONA corporate group of companies. MSWF's contact details are:

- Mortlake South Wind Farm Pty Ltd, Level 38, 360 Elizabeth Street, Melbourne VIC 3000
- Email – [mortlake@acciona.com](mailto:mortlake@acciona.com)
- Phone – **1800 283 550**

**Purpose of collection:** MSWF will collect personal information for the purpose of administering the Neighbourhood Benefit Program, which includes verifying that the applicants and participants in the Program are eligible to participate in the Program, and recording details of to whom pre-loaded EFTPOS cards, known as Neighbourhood Benefit Cards have been issued. MSWF may also collect anonymised information for the purpose of assessing the performance of the Program.

If the personal information requested by us is not provided, we may be unable or unwilling to be satisfied that the applicant is eligible to participate in the Program or, if already a participant, eligible to continue to participate in the Program. MSWF may also be unable or unwilling to arrange for the issuing of a Neighbourhood Benefit Card under the Program without that information.

**Source of personal information:** MSWF will collect your personal information whether by this form being submitted to MSWF, by material submitted by (or on behalf of) the applicant submitting this form, and by residents otherwise contacting us. If you submit to us personal information of another individual, you warrant and represent to us that you do so with the consent of that individual, and that you have or will make that person aware of the terms of this Collection Notice. We may also receive personal information from our Program partners.

**Disclosure of personal information:** MSWF will disclose personal information to its Program partner, Cards4All Pty Ltd, or any other entity in its stead, which will issue and administer the Neighbourhood Benefit Cards. MSWF may also disclose personal information to other entities in the ACCIONA corporate group as part of the due administration and management of MSWF's functions or to data storage providers located in Australia and Spain.

MSWF is unlikely to disclose the personal information collected in connection with the Program to any overseas recipients, except that personal information may be disclosed to other ACCIONA entities located in Spain.

**Changes to primary place of residence:** By participating in the Program, you have an obligation to advise ACCIONA if your primary place of residence changes and is no longer within the proximity radius of a Mortlake South Wind Farm turbine that you indicated in the application form. *E.g. if you move further away from Mortlake South Wind Farm (from within 2km to between 3km-4km), or move out of the area altogether, you must advise ACCIONA via the contact details above.*

**Privacy policy:** The ACCIONA Australian Privacy Policy contains information about how an individual may access personal information about the individual held by MSWF or its related bodies corporate and seek the correction of such information. The privacy policy can be found at <https://www.acciona.com.au/privacy-policy> or by contacting ACCIONA on **1800 283 550**. The privacy policy also contains information about how an individual may complain about a breach of the Australian Privacy Principles and how ACCIONA will deal with such a complaint.

## NEIGHBOURHOOD BENEFIT PROGRAM – INFORMATION SHEET

The Neighbourhood Benefits Program was launched in 2019 to share the economic benefit of Mortlake South Wind Farm with the people who live nearby.

Participants receive a preloaded EFTPOS card between the value of \$500-\$2000 that they can use to purchase goods and services at more than 40 participating businesses in Mortlake, Noorat and Terang. This means the cash flow from the wind farm stays close to home, supporting local businesses and their families.

### 1. How are the payments calculated?

Residents that occupy a dwelling (either as renters or owners) that are located within four kms of a Mortlake South Wind Farm WTG may be eligible to receive an annual payment.

The following proximity bands and amounts will be offered:

Distance from a WTG	Annual payment per dwelling
1-2 km	\$2,000
2-3 km	\$1,000
3-4 km	\$500

Please refer to the map on page eight of this pack to determine if your dwelling is located within the 4km boundary.

ACCIONA Energía has the absolute discretion to determine whether a resident and/or dwelling is eligible for the program and the amount of any annual payment. All decisions made by ACCIONA Energía will be final.

If there are two or more residents occupying an eligible dwelling, only one annual payment per eligible dwelling will be payable.

### 2. Why is the program only for residents within a 4km boundary from a WTG?

The objective of the program is to provide a financial benefit to those living closest to the Mortlake South Wind Farm. The program has been designed to align with the eligibility for the Off-Site Landscaping Program (i.e. out to 4 kms from a WTG) required under the planning permit for the wind farm.

### 3. What is the purpose of the Neighbourhood Benefits Cards? Why don't you pay cash payments?

The program helps ensure the economic activity generated by the cards assist local businesses, so the cards can only be used within Mortlake, Noorat and Terang.

### 4. Where can I use the Neighbourhood Benefits Cards?

A list of participating businesses is included on page nine of this pack. This list will also be made available on the [acciona.com.au/mortlake](http://acciona.com.au/mortlake) project website.

## NEIGHBOURHOOD BENEFIT PROGRAM – INFORMATION SHEET

### 5. Do I get paid more if I own more than one house?

No, you can only apply for your 'principal place of residence' which is the dwelling that you own and occupy as your home. You can only have one principal place of residence at any given time.

### 6. Do I get paid for two (or more) houses if one (or more) of the houses are vacant?

No, you can only apply for your 'principal place of residence' which is the dwelling that you own and occupy as your home. You can only have one principal place of residence at any given time.

### 7. Who gets the money if I rent out my house?

The tenant of the home may be eligible for the program – see below.

### 8. Will I be eligible for the program if I rent and reside in a dwelling within a 4km boundary from a WTG?

If you rent and reside in a dwelling within a 4km boundary from a WTG you may be eligible to receive a Neighbourhood Benefits Card.

In order to determine your eligibility, you will need to provide ACCIONA Energía with at least 2 of the following forms or identification (issued within the last 3 months) to prove you reside in an eligible dwelling:

- Lease or tenancy agreement for the dwelling;
- Current rent receipt for the dwelling;
- Letter from a real estate agent or landlord confirming the tenancy arrangement for the dwelling;
- Drivers License listing your address as the dwelling;
- Certificate of vehicle registration listing your address as the dwelling; or
- Utility bill (gas, electricity, water, phone, etc.) listing your address as the dwelling.

ACCIONA Energía reserves the right to request additional forms of identification should ACCIONA Energía consider 2 forms of identification is not sufficient.

Renters who have moved into the eligibility area for the purpose of being involved in the construction of the Mortlake South Wind Farm (e.g. ACCIONA employees, contractors, subcontractors, or consultants) are ineligible for the program.

### 9. Do I need a formal rental agreement to be eligible?

No. If you have an informal agreement with your landlord (e.g. you are a farm worker and/or relative of the owner of the home) you may still be eligible for the program. You will still need to provide at least 2 of the above forms of identification to prove you reside at the dwelling, and you must occupy the dwelling prior to the start of phase two of the construction commencement date).

## NEIGHBOURHOOD BENEFIT PROGRAM – INFORMATION SHEET

- 10. Do I need to reapply to receive the Neighbourhood Benefit Card each year?**  
No. ACCIONA Energía will automatically send out a new Neighbourhood Benefit Card to all registered participants. This change makes it easier for people to participate in the Program and removes barriers to entry that may have deterred some people from applying before. However, this means there is a new obligation to inform ACCIONA Energía if your primary place of residence changes and is no longer within the proximity radius of a Mortlake South Wind Farm turbine.
- 11. When will the program be open for applications each year?**  
Applications will be accepted from June and the program will run from 1 July – 30 June each year.
- 12. Can I use the card outside of Mortlake, Noorat and Terang?**  
No. Only businesses that register to be involved in the program within Mortlake, Noorat and Terang can accept the cards.
- 13. Can I use the card to purchase items online?**  
No.
- 14. Can I withdraw cash from my card, or receive cash as the difference from a purchase and the card balance?**  
No.
- 15. When will I receive my card?**  
Cards are expected to be automatically issued to previously registered participants from the end of July. For new applications, cards will be issued shortly after the application has been assessed. If you require assistance to complete the application form, please contact Helen at [helen.kennedy@acciona.com](mailto:helen.kennedy@acciona.com) or on 0407 328 518
- 16. How will I receive my card?**  
Neighbourhood Benefit Cards will be sent to successful applicants via post to the address nominated in the application form.
- 17. How many years will the program continue?**  
The program will run for 10 years from 2019, then it will be reviewed.
- 18. How long do I have to use the card? What happens if I don't use all the credit on the card each year?**  
You will have 36 months from the date of issue to expend the funds on the card. Any unused funds after the 36 month period will expire and be forfeited.

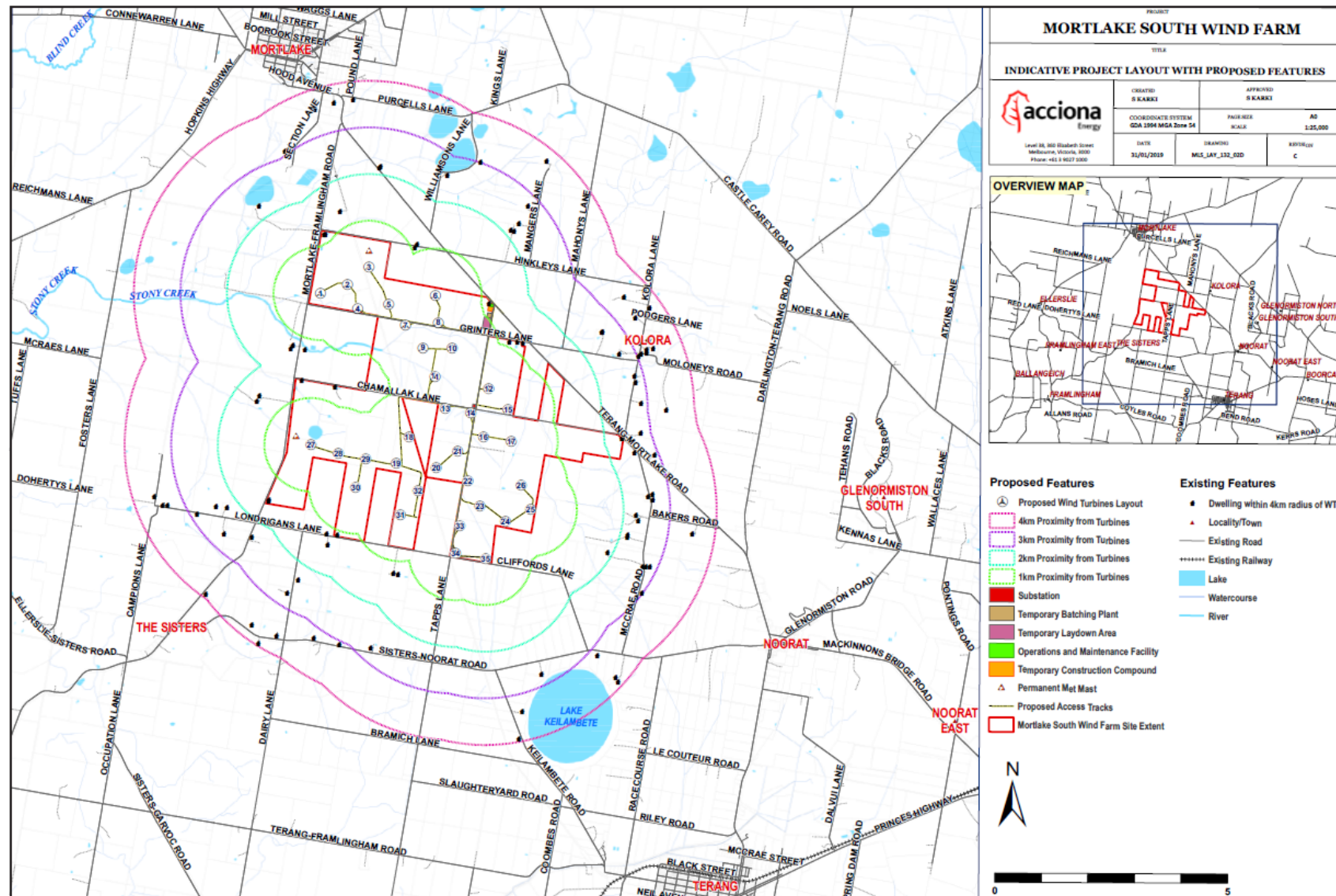
## NEIGHBOURHOOD BENEFIT PROGRAM – INFORMATION SHEET

- 19. Will I be eligible for the program if I purchase or rent a house within the 4km perimeter after the Construction Commencement Date?**  
Yes. The Program is open to anyone whose primary place of residence is within 4km of a turbine, regardless of how long they have lived there. Unlike previous years, there is no longer a requirement to have lived in the area since before construction of the wind farm commenced. However, if you build a new dwelling within the eligibility area after the Construction Commencement Date, you will not be eligible for the program.
- 20. As a business owner, how do I get involved in the program? Will there be any costs, fees, or administration processes etc. to be involved?**  
A representative from ACCIONA Energía will be in contact with you to discuss the process to be involved in the program. There will be no additional admin fees to be involved. The cards can be accepted at your business as a normal EFTPOS card is.
- 21. Am I eligible for the card if I own or lease land within the 4km perimeter but there is no dwelling on the land?**  
No, there must be an eligible dwelling on the land at the Construction Commencement Date which you reside in.
- 22. If I sell my house, will the program transfer to the new owner? How will this happen?** Yes, but the program will not transfer automatically. Please contact ACCIONA Energía to coordinate the new owner or tenant's application process. If you relocate outside the eligibility area, you will no longer be eligible for the program, and you must inform ACCIONA Energía.
- 23. Who do I contact if I have problems using my card?**  
Contact Cards 4 All – contact details – phone 1300 691 066
- 24. What can I do if I lose my card?**  
Contact Cards 4 All – contact details – phone 1300 691 066
- 25. How do I check the Balance on my card?**  
Contact Cards 4 All – contact details – phone 1300 691 066
- 26. What financial benefits do I receive if I live outside the 4km boundary?**  
As part of the ACCIONA Energía Mortlake South Wind Farm Community Benefit Sharing Program, eligible community organisations and groups will be able to apply for the annual 'Small Grants and Sponsorship Program'. Once the Mortlake South Wind Farm commences the operations phase, a Scholarship Program will also commence. Further details on these programs will be advised separately.

Refer to the map included on page eight of this pack to determine if you may be eligible to apply for the program.

## NEIGHBOURHOOD BENEFIT PROGRAM – INFORMATION SHEET

## Mortlake South Wind Farm Proximity Map





# NEIGHBOURHOOD BENEFIT PROGRAM – INFORMATION SHEET

## List of Participating Businesses

### MORTLAKE

- Australia Post
- BP Mortlake
- Clover Leaf Café - 'Clarke's Pies'
- Deli Fresh Cafe and Food Store
- Goldsworthy and Sons - Home Hardware and Timber
- Mac's Hotel
- Mortlake Bates IGA
- Mortlake Motors
- Mortlake Newsagency
- Mortlake Pharmacy
- Mortlake Roadhouse
- Mt Shadwell Hotel
- Scott's Betta Home Living
- Shell Mortlake
- Tri Mo Café Mortlake

### NOORAT

- Australia Post
- Noorat Hotel
- The Shed

### TERANG

- A Cut Above - Butchers
- Acorn Cafe - Cooyinda Terang Inc.
- Australia Post
- Blue Poles Cafe
- Bushman's Tanks
- Commercial Hotel
- Crawley's Milk Bar
- Crawley's Terang Hotel - 'The Middle'
- Dalvui Service Centre
- Greavesy's Fruit and Veg
- Latte on High
- Mahogany Computers
- Scanlon's Dairy Business
- Terang Automotive
- Terang Co-Op - CRT
- Terang Co-Op - Dairy 360
- Terang Co-Op - Hardware Store
- Terang Co-Op - IGA
- Terang Country Bakery
- Terang Guardian Pharmacy – Fraz Family
- Terang Hotel – Bistro – 'The Middle'
- Terang Newsagency
- Wheatsheaf Hotel